

Maintaining your Optimyst Fire



- ✓ Carry out some simple, regular maintenance on your Optimyst fire by cleaning the transducer and water bottle with warm water.
- ✓ Use filtered water wherever possible - lime scale in hard water areas will stop the transducer working.
- ✓ Only use the water tank provided to refill the sump unit.
- ✓ Remind the customer to register for their additional warranty at dimplex.co.uk/register.
- ✗ Don't allow the water to stand, unused in the fire for more than two weeks.
- ✗ Don't use de-ionised water

FAQs

How often must I refill the water in an Optimyst fire?

Optimyst fires can operate for 8-10 hours on a single fill of water.

Will an Optimyst add to the humidity of the room?

Not significantly - it is the equivalent of having someone else with you in the same room breathing normally.

What is the power consumption of an Optimyst fire when using the flame effect only?

Optimyst fire uses 200 watts when operating in flame only mode.

How often should I clean an Optimyst fire?

Cleaning every 2 weeks will help ensure smooth running.

Troubleshooter

The Stove door is misting up.

Sometimes on start up the stove door can mist up. This will stop when the temperature of the stove rises. You can resolve this by opening the stove door slightly and turning the flame effect down.

The light comes on but there is no flame effect?

Check that the transducer is sat correctly in the sump unit and the wires are connected. If they are and your flame effect doesn't work, you will require a new transducer.

The flame effect is beginning to look dull?

Check that all of the lamps are illuminated and clean. If any lamps are off, check that they are fitted properly. If they remain off, they will need to be replaced. For replacement bulbs, please contact Dimplex.

No Heat: (No heat from electric fire).

Your thermostat may be set too high - therefore the electric fire thinks the room temperature is adequate and that no heat is needed.

Depending on the model you have:-

Turn the electric fire ON by pressing the on/standby button. Press the M (Mode Button) until the display reads °C - this is the thermostat setting.

Using the + button increase the temperature to its highest setting.

Now, using the Mode button select the HEAT setting and press the + button to turn the heater on.

Turn thermostat control knob to the right to increase the temperature setting